



MIKE CALDWELL

job@callmikec.com

Sacramento, CA

916-222-8989

**DBA, Systems Engineer, Programmer, ETL Developer,
MIRTH EDI - HL7 Interface specialist, GE Centricity EMR & PM Engineer**

Career Summary

DBA and SQL Developer, Programmer, Systems Engineer, ETL Developer, Business Analyst, GE Centricity PM/EMR Engineer, Specialize in MIRTH - GE MIK - GE LinkLogic, Internet Technologies, Help Desk Support. Proven leadership capabilities in assessing the needs of clients, providing workable strategies and implementing solutions. Extensive background in researching, troubleshooting and development. Excellent oral and written communication skills. Able to work under tight deadlines and multiple projects. Committed to quality work and customer service while working efficiently and cost effectively. Mechanic and Internet Reseller.

Professional Experience

DBA / Network Support

PeopleFinders.Com

JAN 6, 2015 – PRESENT

- Resolving database integrity issues, performance issues, blocking and deadlocking issues,
- Resolving replication issues, log shipping issues, connectivity issues, security issues etc.
- Manage Daily Reporting Systems, migrations, index management, integrity checks, configuration, patching.
- Performance Tuning, Query Optimization, SQL Profiler and other related monitoring
- Troubleshoot SQL Server related CPU, Memory, I/O, disk space and other resource contention issues
- Managed backups, restores, recovery models, database operations, Clustering, Partitioning, Replication.
- SQL Server tools (SSMS, Oracle WorkBench, VisualSQL, SQLSentry, SQL Profiler, DTA, PerfMon, DMVs, Visual Query Build)
- SQL Development (stored procs, functions, tables, views, triggers, indexes, constraints)
- Created Documented processes and procedures
- SQL Database Operational support to programmers and tech users
- Worked with 3rd party DBA tools and applications (e.g redgate, idera)
- Programmed scripting languages like Powershell, JavaScript, VBScript, PHP, HTML, ASP
- Provide database documentation, including data definitions, procedures, and designs.
- Ensure storage, archival, backup, and recovery procedures are functioning correctly
- Guarantee the performance and integrity of the data, optimizing database performance.
- Control system capacity for existing requirements and plan for future needs.
- Innovative, objectively providing alternatives and solutions to problems and projects.
- Problem solved and worked individually, as part of a team, to meet the needs of projects.
- Strong communication and collaboration skills and work independently and efficiently

ETL Developer * MSSQL Developer - DBA * Mirth Interface Developer * Network Administrator * Programmer

LifeMed ID, Inc.

FEB 2013 - NOV 2014

- ETL Developer using MIRTH (HL7) Channels, MSSQL, BI, Excel, Access, VB6, CSV and scheduled jobs
- Developed a one of a kind smart card system in Maine using two EMR systems CPSI and Centricity EMR
- Migrated google email services over to Office 365 and managed Office 365.
- Network Administrator. Repurposed available Hardware.
- Created a mobile website and mobile client as a prototype for a very large client in Africa.
- Created a Demo System with GE CPS Medical Program and LifeMedID Smart Card program

ETL Developer * MSSQL Developer * DBA * Systems Administrator * Programmer * GE Centricity Senior Support Engineer * Mirth Interface Developer

Alliance Healthcare (dba Quatris) - Rocklin, CA

FEB 2003 - FEB 2013 (10 YEARS)

- Migrated Centricity Oracle EMR databases to GE CPS EMR on MSSQL.
- Setup MSSQL and MS Terminal Servers, installed client and server applications and server services.
- Primary SQL DBA on MSSQL, Oracle 10-11G and MySQL.
- ETL Developer using MIRTH (HL7) Channels, MSSQL, BI, Access, MIK, LinkLogic, Excel, VB6, CSV and scheduled jobs
- Wrote many custom support programs in a variety of other programming languages Managed servers locally, virtual machines (VMware and Hyper-V) in an ASP infrastructure.
- GE Centricity Senior Support Engineer for CPS Practice Management and Electronic Medical Records.
- Using VB6 I created DLL/OCX plugins to create and send HL7 billing / eligibility files with Zirmed and Capario EDI clearinghouses of type ANSI X12 4010/5010 (835 ERA Resp, 837 Claims, 270 Elig Req, 271 Elig Resp files).
- Installed 100's of GE Centricity Oracle EMR and Centricity CPS MSSQL systems on Windows Server.
- (ETL) Authored 100's of interface channels using MIRTH, Millbrook Interface Kit (MIK) and LinkLogic.
- Trained and assisted staff in documenting, resolving problem and enhancing existing systems
- Created and maintained a support Website used to distribute programs by support personnel.
- Provided a broad range of network and interface implementation services to medical clients.